COMMUNITIES SERVED
Barnstable, Bourne, Brewster, Chatham, Cotuit, Dennis, Eastham, Falmouth, Gosnold, Harwich, Hyannis, Mashpee, Orleans, Osterville, Provincetown, Sandwich, Truro, Wellfleet, Woods Hole, and Yarmouth

HOURS OF OPERATION
- 24/7/365 clinicians respond to homes
- Urgent Care Hours:
  Mon – Fri: 7am to 11pm
  Weekends: 11am to 7pm
- 24/7/365 Crisis Stabilization beds
*Call (833) BAY-COVE (229-2683) prior to visiting Urgent Care*

URGENT CARE CENTER & COMMUNITY CRISIS STABILIZATION PROGRAM
270 Communication Way
Hyannis, MA 02601

*Call (833) BAY-COVE (229-2683) for updates on plans*

FUNDING SOURCE
The Cape Cod & The Islands Emergency Services Program: Cape Cod is one of the statewide Emergency Services Programs supported by the Massachusetts Behavioral Health Partnership

Your door to crisis mental health and substance abuse services...
The Cape Cod & The Islands Emergency Services Program provides 24-hour response to adults and youth in need of crisis intervention for mental health and substance use concerns.

- Experienced master's level clinicians, psychiatrists, family partners, certified peer specialists, advanced practice nurses, registered nurses, and mental health workers make up the team.
- They deliver services in the community (e.g., homes, schools), at the urgent care centers, and, if necessary to address medical or safety concerns, at the local emergency departments.

24-HOUR CALL CENTER
(833) BAY-COVE (229-2683)

Dial this number 24 hours a day to initiate services. The Emergency Service clinicians will provide information, referral or arrange an in-person evaluation. When you call, you will be asked demographic information, as well as detailed questions about the crisis at hand – try to maintain calm and answer the questions fully. This important step can save time and help us offer a successful intervention.

COMMUNITY CRISIS STABILIZATION
The adult Community Crisis Stabilization program serves persons 18 years of age and older, providing short-term crisis intervention over a three to five day stay. A staff-secured and safe treatment program, the CCS is a successful alternative or diversion to inpatient hospitalization.

SUMMARY OF CAPE COD SERVICES
The Cape Cod & The Islands Emergency Services Program: Cape Cod provides comprehensive, highly integrated system of crisis evaluation and treatment services to residents of Barnstable, Bourne, Brewster, Chatham, Cotuit, Dennis, Eastham, Falmouth, Gosnold, Harwich, Hyannis, Mashpee, Orleans, Osterville, Provincetown, Sandwich, Truro, Wellfleet, Woods Hole, and Yarmouth, serving all ages and multi-cultural populations.

We provide:
- Immediate information/referrals
- Psychiatric evaluation
- Crisis intervention and treatment
- Short term Community Crisis Stabilization Program (up to 3-5 day overnight stay)
- Peer to peer support
- Referral for ongoing treatment